## Resources and Public Realm Scrutiny Committee Scrutiny Tracker 2021-22

These tables are to track the progress of scrutiny recommendations and suggestions for improvement made by the Resources and Public Realm Scrutiny Committee, with details provided by the relevant lead departments. It is a standing item on the Committee's agendas, so that the Committee can keep track of the recommendations, suggestions and requests it has made, and the related the decisions made and implementation status. The tracker lists the recommendations, suggestions and information requests made by the committee throughout a municipal year and any recommendations not fully implemented from previous years.

The tracker documents the scrutiny recommendations to Cabinet made, the dates when they were made, the decision maker who can make each decision in respect of the recommendations, the date the decision was made and the actual decision taken. The executive decision taken may be the same as the scrutiny recommendation (e.g. the recommendation was "agreed") or it may be a different decision, which should be clarified here. The tracker also asks if the respective executive decisions have been implemented and this should be updated accordingly throughout the year.

Scrutiny Task Group report recommendations should be included here but referenced collectively (e.g. the name of the scrutiny inquiry and date of the agreement of the scrutiny report and recommendations by the scrutiny committee, along with the respective dates when the decision maker(s) considered and responded to the report and recommendations. The Committee should generally review the implementation of scrutiny task group report recommendations separately with stand-alone agenda items at relevant junctures – e.g. the Executive Response to a scrutiny report and after six months or a year, or upon expected implementation of the agreed recommendation of report. The "Expected Implementation Date" should provide an indication of a suitable time for review.

#### Key:

**Date of scrutiny committee meeting** - For each table, the date of scrutiny committee meeting when the recommendation was made is provided in the subtitle header.

Subject – this is the item title on the committee's agenda; the subject being considered.

**Scrutiny Recommendation** – This is the text of the scrutiny recommendation as it appears on the minutes – **in bold**.

**Decision Maker** – the decision maker for the recommendation, (**in bold**), e.g. the Cabinet (for Council executive decisions), full Council (for Council policy and budgetary decisions), or an NHS executive body for recommendations to the NHS. In brackets, (date), the date on which the Executive Response was made. **Executive Response** – The response of the decision maker (e.g. Cabinet decision) for the recommendation. This should be the executive decision as recorded in the minutes. The Executive Response should provide details of what, if anything, the executive will do in response to the scrutiny recommendation. Ideally, the Executive Response will include a decision to either agree/reject/or amend the scrutiny recommendation and where the scrutiny recommendation is rejected, provide an explanation of why. In brackets, provide the date of Cabinet/executive meeting that considered the scrutiny recommendation and made the decision. **Department** – the Council directorate (and/or external agencies) that are responsible for implementation of the agreed executive decision/response. Also provided, for reference only, the relevant Cabinet Member and strategic director.

**Implementation Status** – This is the progress of any implementation of the agreed Executive Response against key milestones. This may cross reference to any specific actions and deadlines that may be provided in the Executive Response. This should be as specific and quantifiable as possible. This should also provide, as far as possible, any evidenced outcomes or improvements resulting from implementation.

re	view the implemen	ntation and any evi	ate when the agreed idenced outcomes (eating recommendation	e.g. service improver	e should be fully impl nents). (Note: this is	emented and when the the implementation of t	scrutiny committee m the agreed Executive	ay usefully Response,

# Recorded Recommendations from RPRS on Tuesday 13 July 2021

Subject	Scrutiny Recommendation	Decision Maker & Executive Response	Department, Cabinet Member and lead officer	Implementation Status	Review date
EURO 2020 Final at Wembley Stadium	That it be recommended to Cabinet; to hold a public review into the Council's actions taken before, during and after the Euro 2020 Final to establish the lessons learnt.	Cabinet  13 September 2021  Cabinet Decision:  That Brent Council will: i). Undertake an assessment of Council activities relating to its responsibilities around safety, licensing and enforcement at Wembley Stadium as part of the Euro 2020 Finals in order to support the overarching Review led by Baroness Casey; ii). Fully support the Baroness Casey Review throughout; iii). Consider fully any recommendations relevant to the Council's duties that arise from the Review and; iv). Oversee and implement any actions and priorities for change.  https://democracy.brent.gov.uk/documents/s113587/6a.% 20Executive%20Response% 20and%20Public%20Realm %20Scrutiny%20Committee. pdf	Cabinet Members: Cllrs Sheth and Knight Lead Department: Regeneration and Environment  Strategic Director Regeneration and Environment	Implementation by: By July 2022	July 2022

#### RPRSC on 14 July 2020

Subject	Scrutiny Recommendation	Decision Maker & Executive Response	Department, Cabinet Member and lead officer	Implementation Status	Review date
The Public Realm	That the new parking strategy ensure that it is always cheaper to park a bike than park a car in Brent, and ensure that the cheapest resident parking permit is more expensive than using a bike hangar.	Cabinet Decision/Response: Cabinet RESOLVED to approve the Executive Response.  Cabinet Decision: That consideration be given to raising the lowest parking permit price to the equivalent of the starting price for using a cycle hanger.	Regeneration and Environment  Cabinet Member for Environment and Cabinet Member for Regeneration, Property & Planning  Strategic Director Regeneration and Environment	The department will look to raise the lowest parking permit price to the equivalent of the starting price for using a cycle hanger i.e. from the current £25 to £36.  The Council uses two suppliers for the provision and management of Cycle Hangars in the borough, residents pay £36 for 3 years (subsidised) rising to £72 per annum for a space. This charge includes administration and also cleaning and maintenance of the hangar. The lowest resident annual permit is £25 per year, this is to encourage ownership of greener vehicles in the borough. We have no plans for changes to the emission based permit charges at present, but this can be considered when reviewed in the future.  We have secured £300k of \$106 developer funding for the expansion of the boroughs cycle hangar network over the next 2 years. Officers have been exploring the options to reduce the cost of a bike hangar space following the 3 year subsidy and have contacted our current suppliers to see if they have the scope to manage this on our behalf and reduce the annual charge residents would have to pay, or whether this can be managed in-house. The team have been focussing on the introduction of school streets in response to the Covid-19 pandemic, but will further explore options in the Spring / Summer. If the option is for a supplier to manage cycle hangar requests, this will require procurement / contract arrangements.	March 2021 New review date: July 2022

The Public Realm	That 20mph be adopted as the default speed on Brent roads, subject to an environmental audit, and that a timetable be drawn up for the introduction of a 20mph speed limit across the borough.	Cabinet 12 October 2020  Cabinet Decision: That consideration be given to introducing 20mph as the default speed on Brent roads to an extent that reasonably accounts for the feasibility, the cost, the value, the actual impact on traffic and speeding at any given location, and the capacity of the department to deliver this policy at this time.	Regeneration and Environment  Cabinet Member for Environment and Cabinet Member for Regeneration, Property & Planning  Strategic Director Regeneration and Environment	This will not be progressed during the current pandemic restrictions, with the target start date for consultation on this proposal no earlier than June 2022.  Approximately 45% of the borough is already 20mph and new safety schemes introduce 20mph speed limits when introduced. Further consideration to a borough wide approach will be given in line with the new review date (March 2022), but with limited funding available it may not be cost effective at this time.	March 2021 New review date: March 2022
The Public Realm	That any future transport strategies and plans include clear measurements and modelling for active transport and the impact on air quality.	Cabinet 12 October 2020  Cabinet Decision: That consideration be given, when reviewing and updating the Long Term Transport Strategy or drafting any new strategies for future transport strategies and plans, to include clear measurements and modelling for active transport and the impact on air quality.	Regeneration and Environment  Cabinet Member for Environment and Cabinet Member for Regeneration, Property & Planning  Strategic Director Regeneration and Environment	The Draft Long Term Transport Strategy is currently being reviewed. The draft strategy will be approved by Cabinet in February before a period of public and stakeholder consultation/engagement during spring 2022.	March 2021 New review date: March 2022

### Suggestions for improvement / information requests tracker

#### Recorded suggestions for improvement / information requests from RPRSC

Meeting date and agenda item	Suggestions for improvement and information requests made by RPRSC	Department	Responses / Status		
18 January 2022 - Covid-19 Recovery	Information request: To receive a breakdown of the Covid-19 grant funding received by the Council including: a) Total received b) Total spent c) Total unspent d) Outputs/outcomes e) Cut off points for grant applications and spend f) Total allocated from Council core funding/additional grant funding	Finance	a) Total received The Council has received over £300m of Covid 19 grants from a variety of government agencies. Some have been graservices or to provide support to residents and businesses, we to the council to distribute on behalf of central government guidelines. See detail in table in annexe A.  b) and c) Total spent and total unspent To date over £200m of the grants have been spent on specific funding generally towards services the council provides. The a further £21m by year-end.  For some grants Brent received an allocated amount which the retain up to the level they actually paid out, with the rest repul new some cases the amount paid out would be restricted to the claimants. From these grants Brent is currently due to return annexe A.  d) Outputs/outcomes The grants fall into 5 main categories. The table below show received by category.	ented to direct thilst others hents under decific project re is a commente would or aid back to the number of export. See	ctly fund council have been given their rules and cts or providing hitment to spend half be entitled to the government. Eligible cases or detail in table in
			Category	Amount £m	
			Containing the virus and ensuring public safety	25.9	
			Providing funding for additional council service	5.5	
			Financial support to Businesses	214.4	
			Financial support to Residents	11.6	
			General Grant to support the council's financial impact	50.7	
			Total Grants Received	308.1	

			See detail in table in annexe A.
			<ul> <li>e) Cut off points for grant applications and spend Many of the grants required businesses to apply for funding whilst some were processed without applications but were subject to government cut off dates at which point eligibility ended. Some had to be spent by the council by a specific date. The Council conformed to date restrictions that were set out in the grant conditions. A number of grants, such as the Additional Restrictions Grant, the Hardship fund and Covid Additional Restrictions Fund are ongoing and still being processed for payment.</li> <li>f) Total allocated from council core funding/additional grant funding The council did not allocate any additional core funding to contain the impacts of Covid 19 in 2020/21. The total impact in 2021/22 is being monitored and any funding requirements will be considered alongside specific grants that have been made available during the year-end process.</li> <li>See detail in table in annexe A.</li> </ul>
T or or or or st	information request: To receive a breakdown of the putputs/outcomes (in line with putputs/outcomes provided for other work in report) for Covid-19 support provided by:  a) Brent Hubs b) Financial Inclusion and Welfare work stream	Customer and Digital Services	<ul> <li>Financial Capability Upskilling programme in the community</li> <li>Delivery of workshops to residents and community leaders within community settings between January and March 2022. Expected outcomes include:         <ul> <li>Increase in financial confidence and resilience within Brent communities</li> <li>Increase in community leaders financial upskilling skills and knowledge, and ability to share those skills within the community</li> <li>Train community leaders on how to offer early intervention to guide residents on support pathways</li> </ul> </li> <li>Training to upskill Brent Hubs staff and residents in debt management</li> <li>Delivery of training sessions to residents and Brent Hubs staff between November 2021 and March 2022. Expected outcomes include:         <ul> <li>Increased knowledge on strategies for dealing with existing debt, identifying priority debtors, and dealing with creditors</li> </ul> </li> <li>Debt advisory support</li> <li>Increase the capacity of an independent debt advisory charity to enable ongoing information sharing between the Council's debt recovery team and the independent agency to ensure:         <ul> <li>Free independent professional debt advise for Brent residents which meets their individual financial needs</li> </ul> </li> </ul>

		<ul> <li>Streamlined Council processes to ensure data driven decisions on how we target debt recovery actions for particular groups including vulnerable residents         Financial Upskilling learning programme in Brent Hubs         </li> <li>Delivery of a learning programme to improve individual and family financial budgeting and management from within a Brent Hubs location from November 2021 to March 2022. Expected outcomes include:         <ul> <li>Improvement in resident's money management skills, increase resident's knowledge on a range of financial topics, and improve their general financial wellbeing.</li> </ul> </li> </ul>
Information request: To receive a list of organisations that have signed up to the Foodbank Network and details on where the organisations are located within the borough.		The list below are members of the Brent Food Aid Network which have received grant funding to support demand related to the Pandemic:  • Ansar Youth – Wembley  • Granville Community Kitchen – Kilburn  • St Laurence's Larder – Willesden/Kilburn  • London's Community Kitchen Alperton  • Rumi's Cave – previous location in Kilburn now operating in Harlesden  • Sufra NW London – 3 locations in Stonebridge, Willesden, Wembley  • Willesden mutual aid - Willesden
Information request: To receive a list of contracts that have been given outside of the Council's procurement rules during the Covid-19 pandemic.	-	All awards that the Procurement team were involved in, or made aware of, were made in line within the procurement rules.  The procurement rules PCR 2015 Regulation 32 allow awards to be made for reasons of extreme urgency bought about by unforeseeable events.
Information request: To receive a list of the Council's live strategies.	Assistant Chief Executive	These are the strategies listed on Brent Council's Strategies and Plans section on the website:  Brent Borough Plan 2021-2022 Black Community Action Plan Brent Climate and Ecological Emergency Strategy 2021-2030 Affordable Workplace Strategy Contaminated Land Strategy Digital Strategy 2022-26 Equality Strategy 2019 - 2023 Flood Risk Management Strategy Homelessness and Rough Sleeping Strategy 2020-25 Inclusive Growth Strategy 2019-40

		<ul> <li>Looked After Children and Care Leavers Placement Sufficiency Strategy 2020-24</li> <li>Meanwhile Use Strategy</li> <li>Parking Policy 2020</li> <li>Procurement Strategy 2020 -23</li> <li>SEND Strategy 2021-25</li> <li>School Place Planning Strategy 2019-23</li> <li>Stronger Communities Strategy 2019-23</li> <li>Transport Strategy 2015-35</li> <li>Walking Strategy 2017-22</li> </ul>
Improvement suggestion: For the Council to consider increasing the amount of grant funding provided to Brent foodbanks.		In response to the grants team review report we have made grants more accessible and easier to apply for, which include voluntary sector and foodbanks.
Improvement suggestion: For the council to engages with the largest employers within the borough to seek assurance around potential future job losses. If necessary, appropriate support should be given to large employers to ensure job losses are limited.	Regeneration and Environment	The Economic Development, Employment and Skills team are developing an engagement and support plan for working with largest employers in the borough. 'Supporting your business in 2022' brochure is being distributed to all business rate players in March 2022.
Improvement suggestion: For the council's town centre managers to assess how many local businesses are in need of "critical support" and increase support for these businesses in line with their need.	Regeneration and Environment	This audit is currently being carried out.
Improvement suggestion: For the Council to ensure that Covid-19 related financial support for victims of domestic abuse and violence is well communicated to residents.	Assistant Chief Executive	Brent Council commissions Advance to support victims of domestic abuse. Through this service we deliver the Domestic Abuse Multi Agency Risk Assessment Conference (MARAC) which coordinates multiple services to provide support to survivors. We ensure that all elements of financial support and assistance is considered, offered and an allocated Independent Domestic Violence Advocate (IDVA) is made available to support with any applications required.

	Improvement suggestion: For the Council to consider commissioning business and/or financial professionals to provide support to those high street businesses that may be struggling to recover from the financial impact of the Covid-19 pandemic.	Customer and Digital Services	<ul> <li>Throughout the pandemic, Brent Council provided additional investment to increase access to the service and we delivered an enhanced campaign to highlight domestic abuse and how to report it.</li> <li>Work is underway to provide retail consultancy and support to high street businesses in changing the look and feel of the shops to attract more footfall and income</li> <li>Bubltown and Buy Brent App have been launched to support business to have digital presences so that businesses can take advantage of e-commerce, online sales, click and collect</li> <li>Green audits – The council has commissioned for a provider to offer free energy efficiency audits to businesses, with a view to providing grant funding following the outcome of these audits, to help improve the sustainability of business premises.</li> <li>Digital training – A Digital Support Fund is open for business to apply to receive digital hardware (laptop &amp; connectivity, where required) alongside digital skills training to improve their digital capability and build resilience against future economic shocks.</li> <li>Start-Up Business Support – The council will shortly be commissioning for an experienced provider to deliver pop-up start-up business training to individuals looking to start a business or those looking to level up following the pandemic.</li> </ul>
18 January 2022 - Budget Scrutiny	Information request: To receive details of any lobbying and/or media communications undertaken by the Council and other local authorities calling for additional funding to recover the Dedicated School Grant deficit.	Finance	Please see annexes B and C
	Improvement suggestion: For the Council to continue to lobby central government for a sustainable solution to funding the Dedicated School Grant deficit, with active involvement from Cabinet.	Finance	Please see annexes B and C

18 January	Information request:	Assistant	We have submitted a request to our corporate training team for attendance figures and
2022 -	To receive a breakdown of the	Chief	further details, once this is available we will share with the committee. The domestic
VAWG	corporate training offered to	Executive	abuse awareness training sessions are also offered to external partners to access and
Scrutiny	Council staff including:		across the year we enhance the offer with specialist training by partner agencies. Some
Task	a) Type of training		of these additional training sessions we do not hold the final attendance figures for.
Group	b) Take up of training		
Update	c) Take up of training by		Details of training are shared through a number of routes including the monthly newsletter
	department		to partners, an online training portal and through the borough-wide VAWG network
	d) Evaluation measures.		(voluntary and community sector).
	Information request:	-	This level of information is not recorded or held currently by the Brent Domestic Abuse
	To receive a breakdown of the		Housing team.
	number of women with older male		
	children housed through the		
	council house-building programme		
	including:		
	a) Total figures		
	b) Type of accommodation		
	Information request:	1	Referral pathways between Violence Against Women and Girls (VAWG) partners are
	To receive details of the work		clear to ensure residents have equitable access to services e.g. referral forms, MARAC
	undertaken to ensure that		referrals, Freephone helplines, out of hours service on Thursdays. One stop shop
	domestic abuse and VAWG		(Chrysalis) has resumed face to face services. This is reinforced through steering /
	services are accessible to all residents including those that		delivery groups and monitoring meetings where concerns can be addressed.
	share a protected characteristic.		There is also a monthly VAWG newsletter that is distributed widely which partners
	Siland a protoctou characterione.		share with the community, and includes local updates and a service directory of Brent
			services.
			There are also services open to BAME service users e.g. Awaaz (domestic abuse
			specific counselling with various languages). Ending Harmful Practices Helpline and
			PLIAS receive MOPAC funding providing specialist support to ensure intersectionality
			barriers are overcome.
	Improvement suggestion:		Our commissioned provider, RISE Mutual, is well embedded within the borough,
	For the Council to ensure		attending multi-agency meetings such as the DA MARAC and steering groups. Their
	emphasis is given to the initiatives		programmes perpetrator prevention, CPV (child to parent violence), APV (adult to
	to support for perpetrators within		parent violence) and CIFA (culturally integrated family approach) are promoted regularly
	the VAMC strategy	I	through various channels. CIEA works with marginalised and minoritised athnicities to

the VAWG strategy

through various channels. CIFA works with marginalised and minoritised ethnicities to

ensure these groups of people are able to access specialised support.

			The service is co-located across our Children and Young People's teams where we receive the highest referrals. In addition, the service is reviewed in line with contractual arrangements and by the community safety team to ensure the most effective interventions are offered and reached for Perpetrators to successfully engage.
	Improvement suggestion: For the Council to ensure that the business training provided to the night time economy (local pubs, bars, restaurants etc.) around supporting vulnerable women and safeguarding is offered more widely to local businesses	Regeneration and Environment	Town Centre Managers will continue to promote this training to businesses and highlight in business newsletters.
18 January 2022 - Progress tracker	Information request: To receive further information on the changes implemented as a result of the out of hours emergency crisis response review (Hot Topic Item – Flooding, 10 November 2021)	Customer and Digital Services	<ul> <li>A joint working group was created following the incident with the out of hours (OOH) service, our emergency team, Housing colleagues and Corporate Contact Centre. Following learning from the incident below are the changes that have been made.</li> <li>The co-ordination between OOH, Emergency team and Housing colleagues has been tightened with trigger points with volumes of calls and severity of any issue</li> <li>BHM duty rota will ensure to have two officers on rota and if one is off sick, they are replaced with another officer.</li> <li>BHM and Emergency team will ensure that consistent updates are given to OOH service to advice residents and co-ordinate with Thames Water and other stakeholders</li> <li>Clear escalation paths to senior management have been agreed.</li> <li>Calls to OOH will now be able to queue for an indefinite period of time and will not be disconnected</li> <li>BHM have now provided a supplementary script for Communal Water specifically relating to Drinking Water which has been cascaded to OOH to implement</li> <li>The contact details of management in OOH has been resent to BHM colleagues.</li> </ul>
9 February 2022 - Flooding	Information request: To receive a copy of the independent review into the events of and response to the floods experienced across London	Mike Benke, Thames Water	Information has been requested and will be provided later in the calendar year. Ahead of the publication of the full report a series of interim reports will be published covering aspects of the flooding and the first one is due imminently. More details about the review can be found <a href="https://example.com/here/">here</a> .

	in July when published and Thames Water's response to the review		
	Information request: To receive information on the level of funding for drainage repairs in Brent compared to other London boroughs	Mike Benke, Thames Water	In terms of identifying spending per borough, as indicated in the meeting on 9 February 2022, this is hard to do and is not measured by Thames Water. As London is divided into different natural water catchments each served by a sewage works, when we spend money in one borough it can benefit multiple boroughs.  Brent is served by two major sewage works Mogden and Beckton. In the current 5-year business plan (2020 -2025), Thames Water plan to spend around £300 million in the Beckton catchment and over £180 million in the Mogden catchment on major asset improvements.  This major expenditure is in addition to the existing expenditure on cleaning and maintaining the sewer network, pumping stations and other equipment that we need to run an efficient wastewater service. In 2021, Thames Water cleaned 133 km of sewers in the Mogden catchment and 115 km in the Beckton catchment.
	Information request: To receive an update report on the development of the Council's multiagency flood plan	Regeneration and Environment	External consultants have been engaged to review and update Brent's Flood Risk Management Strategy. The process will take approx. 8-10months and members along with other key stakeholders will consulted during the review process.  Please follow this link to the council's Flood Risk Management Strategy   Brent Council
	Improvement suggestion: For the Council's Planning Department to work more closely with Thames Water on drainage issues arising from planning applications.	Regeneration and Environment	The planning department will consult Thames Water on planning applications where drainage and sewerage capacity may be an issue, and on masterplan SPDs. They were consulted on the Local Plan.
Fire safety 9 February 2022	Information request: To receive information on London Fire Brigade fire safety awareness communication plans and the work undertaken through the Safer Brent Partnership to develop and promote these plans	Assistant Chief Executive	The Safer Brent Partnership continues to maintain a strong partnership with the London Fire Brigade (LFB) and meetings are attended by the Borough Commander. We have had presentations to the board regarding their engagement plans of the LFB. The board has also participated in open day events and shared information to support the LFB. Our most vulnerable residents have benefited from referrals to support via our Community Multi Agency Risk Assessment Conference (Community MARAC),

safeguarding teams as well as health partners. We will ensure we also link into future messages and maintain support of safety awareness raising in the borough.

John Ryan, Borough Commander, London Fire Brigade - response: Following on from Covid restrictions the LFB are now working to return to pre-Covid activities and are looking to build upon existing partnerships and improve and increase in areas where our partnership working could improve.

Ongoing work includes the targeting of care homes for Home Fire Safety Visits (HFSV's) subject to Covid risk assessments, as these are our most vulnerable residents. We are also offering to provide training and support to care workers in recognising the tell-tale signs of the risks of fire and how to reduce or prevent this risk. This is offered in the form of a seven minute briefing which helps in the roll out and access for staff. Home fire safety visits carried out pre Covid was regularly 80% of visits targeting the Boroughs most vulnerable residents. We are now planning a return to these level of delivery.

Community engagement is being increased in the form of fire safety visits, visual audits and high rise premises visits. At every opportunity fire safety advice and guidance is offered, with the invitation of a HFSV where required. We have increase our community safety visits utilising our referral form which reduces the time between receipt and action, as it is managed locally. This also improves the working relationship between health, social services and LFB.

Our crews have an LFB target (10%) with regards to Community fire safety, spending over 11% of their time carrying out community work such as school, care home, club visits giving safety advice. Plus working on national campaigns.

We are now actively promoting both our safety messages via our twitter account to ensure as wide spread exposure of these messages as possible. We are also sharing partners messages on our twitter account again with the view to ensuring these community safety messages are shared as wide spread as possible.

The LFB can still offer free training to partners in a number of areas, for example on the response to an acid attack. This would also be particularly useful door staff of the Boroughs Night clubs and bars. This is being explored with our Community safety and licensing partners on how we offer this.

		Aluminium composite material (ACM)	High pressure laminate (HPL)	Other metal composite material (MCM)	Other non-combustible materials including glass, brick, concrete, render etc.
Information request: To receive a breakdown of the current and future high-risk buildings in Brent and the work undertaken by the Council to improve fire safety standards across high-risk buildings since Grenfell	Customer and Digital Services	The Department for Levelling Up, Housing and Communities (DLUHC) has establish			
		working relation	nship with all our part of o	t from Kingston I am keen partners taking into accour our community risk manage	nt the results of our public

	Information request: To receive information on the Council's role in ensuring fire safety standards in private housing blocks and the actions taken to do so	Community Wellbeing	Attached as annexe D
Community Engageme nt and Communic ations 9 February 2022	Information request: To receive further information on resident engagement groups; namely the membership of these groups and how the Council ensures they are representative of local communities.	Community Wellbeing	Brent Housing Management has an established network of 17 Resident Associations across the borough. These RA's are made up of volunteers who live or own homes on Brent Council estates and each RA is responsible for making their meetings inclusive places for all. Any resident from the estate can be part of the RA but they are required to be elected. Separately all residents are entitled to observe RA meetings. Brent Housing Management has a dedicated Customer Experience and Engagement Manager who works closely with the RA's and provides guidance on how to operate as a group successfully. There is dedicated mailbox for RA's to use HousingFeedback@brent.gov.uk and the Customer Experience and Engagement Manager maintains regular contact with each chair of the RA.  BHM produces a guide for all Resident Associations to use as a framework which includes a code of conduct and equality and diversity policy. This guide is available on request by emailing HousingFeedback@brent.gov.uk. The list of current RA's are:  Alpha Gorefield & Canterbury Court Bernard Shaw House Cavendish Close Eskdale & Loweswater Five Ways Gauntlett Court Lodge and Manor Marley Walk Newfield Rise Pharamond St Andrews St Raphaels Summit Court The Groves Windmill Court William Dunbar/ William Saville